

Patient support services - Best-Value Biological Medicines: Tocilizumab

Support is available for clinics and patients from the marketing authorisation holders of the recommended best-value biological (BVB) medicines for tocilizumab, i.e. Celltrion Healthcare Ireland Limited (**Avtozma**[®]) and Fresenius Kabi Ireland (**Tyenne**[®]). This includes information on the BVB medicine, training in the usage of the administration device for the medicinal product, sharps management service, and the provision of home support to patients by a nurse. The relevant contact details for are provided below.

Celltrion Healthcare Ireland Limited (Avtozma[®])

In order to avail of the patient support services for patients who have been prescribed **Avtozma**[®], please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com>. If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com, and access and support will be provided.

The following services are available at no charge to patients prescribed Avtozma[®] following a referral by their prescriber:

- Provision of a nurse home visit to deliver patient education and training on correct injection and administration technique for Avtozma[®] PFS/PFP. This can be delivered remotely, if required. Additional nurse home visits can be provided, if required. This service includes the provision of training for administration of Avtozma[®] PFS/PFP to paediatric patients
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for patient queries and text, email, or call reminders to aid adherence
- Provision of QuantiFERON testing
- Provision of patient support materials, e.g. patient starter pack for Avtozma[®] PFP/PFS
- Provision of cool bag and travel kit to support travel.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: Enquiry_IE@celltrionhc.com
- Phone: 01 223 4026.

Fresenius Kabi Ireland (Tyenne®)

In order to avail of the patient support services for patients who have been prescribed **Tyenne®**, please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com>. If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com, and access and support will be provided.

The following services are available at no charge to patients prescribed Tyenne® following a referral by their prescriber:

- Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique for Tyenne® PFS/PFP. This can be delivered remotely, if required.
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for patient queries and compliance adherence phone call
- Provision of QuantiFERON testing
- Provision of patient support materials, e.g. patient starter pack for Tyenne® PFP/PFS, access to an online education resource, i.e. Kabicare.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: stuart.mackenzie-smith@fresenius-kabi.com
- Phone: (087) 353 2622.