

Patient support services - Best-Value Biological Medicines: Ustekinumab

Support is available for clinics and patients from the marketing authorisation holders of the recommended best-value biological (BVB) medicines for ustekinumab, i.e. Accord Healthcare Ireland Limited (**Imuldosa**®), Amgen Ireland Limited (**Wezenla**®), Clonmel Healthcare Limited (**Uzpruvo**®), Fresenius Kabi Ireland (**Otulf**®) and Sandoz Limited trading as Rowex (**Pyzchiva**®). This includes information on the BVB medicines, training in the usage of the administration devices for the medicinal products, sharps management service, and the provision of home support to patients by a nurse. The relevant contact details for are provided below.

Accord Healthcare Ireland Limited (Imuldosa®)

In order to avail of the patient support services for patients who have been prescribed **Imuldosa**®, please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com/>. If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com , and access and support will be provided.

The following services are available at no charge to patients prescribed Imuldosa® following referral:

- Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique for Imuldosa®; a third visit can be provided if required on a triage basis. This can be delivered remotely, if required. This service includes the provision of training for administration of Imuldosa® to paediatric patients.
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for queries
- Provision of a compliance phone call at a pre-determined time interval to aid adherence
- Provision of patient support materials, e.g. patient guide to Imuldosa®, patient diary, online tutorial video on how to inject Imuldosa®
- Provision of faecal calprotectin home test kits to gastroenterology patients.

In order to obtain patient support materials for use in clinics, please contact:

- Email: info@hibernianhealth.com
- Phone: 01 460 4792

Amgen Ireland Limited (Wezenla®)

In order to avail of the patient support services for patients who have been prescribed **Wezenla®**, please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com/> or the TCP Homecare online portal <https://tcphomecareportal.ie/>.

If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com, and access and support will be provided.

If you have not registered on the TCP Homecare online portal previously, please contact TCP Homecare at 1800 211 211 or by email at homecare.PCB@tcp.ie, and access and support will be provided.

The following services are available at no charge to patients prescribed Wezenla® following referral:

- Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique. This can be delivered remotely, if required. This service includes the provision of training for administration of Wezenla® to paediatric patients.
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for queries
- Text messenger reminder service to aid adherence to medication
- Provision of an Amgen Care support pack, which includes a patient information booklet and information on how to access further patient resources via the Amgen Care website, including an online tutorial video on how to inject Wezenla®
- Provision of faecal calprotectin home test kits to gastroenterology patients
- Provision of Quantiferon testing.

In order to obtain training pens and patient support materials for use in clinics, please contact the relevant provider:

Hibernian Healthcare at Home

- Email: info@hibernianhealth.com
- Phone: 01 460 4792

TCP Homecare

- Email: homecare.PCB@tcp.ie
- Phone: 1800 211 211

Clonmel Healthcare Limited (Uzpruvo®)

In order to avail of the patient support services for patients who have been prescribed **Uzpruvo®**, please choose one of the referral pathways below.

Further information on the referral pathways is available by calling 01 429 1820.

- 1. Online Referral Portal:** <https://tcphomecareportal.ie/>
Visit [TCP Homecare](#) and click on the *Multi Service Referral Portal* icon
- 2. Fillable/Interactive Referral Form**
Complete the form and return it to homecare.pcb@tcp.ie
- 3. Telephone Referrals**
Referrals can be made by phone, and patients may also self-refer by calling 01 429 1820
- 4. Paper-Based Tear-Off Referral Pads**
Available on request

The following services are available at no charge to patients prescribed Uzpruvo® following a referral by their prescriber:

- Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique. This can be delivered remotely, if required. This service includes the provision of training for administration of Uzpruvo® to paediatric patients.
- Sharps management service – this includes delivery, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for queries
- Text reminder service to aid adherence to medication
- Provision of a patient information guide, which includes a step-by-step administration guide and injection tracker to record administration dates. Demonstration videos on injection administration are also available online at www.uzpruvopatients.com
- Provision of faecal calprotectin home test kits to gastroenterology patients
- Provision of Quantiferon testing
- Provision of cooler/travel bag.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: medicalinformation@clonmel-health.ie
- Phone: 052 617 7777

Fresenius Kabi Ireland (Otulfi®)

In order to avail of the patient support services for patients who have been prescribed **Otulfi®**, please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com/>. If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com , and access and support will be provided.

The following services are available at no charge to patients prescribed Otulfi® following a referral by their prescriber:

- Provision of nurse home visits to deliver patient education and training on correct injection and administration technique. No strict limit is applied in terms of the number of visits. This can be delivered remotely, if required. This service includes the provision of training for administration of Otulfi® to paediatric patients.
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for queries
- Follow-up service to aid adherence to medication
- Provision of an Otulfi® patient kit, which includes a patient information guide and information on how to access further online patient resources including an injection technique instruction video
- Provision of faecal calprotectin home test kits to gastroenterology patients
- Provision of Quantiferon testing.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: stuart.mackenzie-smith@fresenius-kabi.com
- Phone: (087) 353 2622

Sandoz Limited trading as Rowex (Pyzchiva®)

In order to avail of the patient support services for patients who have been prescribed **Pyzchiva®**, please use the Hibernian Healthcare at Home online portal <https://schedule.hahirl.com/>. If you have not registered on the Hibernian Healthcare at Home online portal previously, please contact Hibernian Healthcare at Home at 01 460 4792 or by email at info@hibernianhealth.com, and access and support will be provided.

The following services are available at no charge to patients prescribed Pyzchiva® following a referral by their prescriber:

- Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique. This can be delivered remotely, if required. This service includes the provision of training for administration of Pyzchiva® to paediatric patients.
- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Post-home visit report shared with the referring healthcare professional
- Access to a helpline for queries
- Provision of a patient support pack, which includes a step-by-step administration guide, an injection tracker diary to record administration dates and information on travelling with Pyzchiva®
- Provision of faecal calprotectin home test kits to gastroenterology patients
- Provision of Quantiferon testing
- Provision of testing panel for Hepatitis B surface antibodies and surface antigen, Hepatitis B core antibodies and Hepatitis C antibodies.

In order to obtain patient support materials for use in clinics, please contact:

- Email: info@hibernianhealth.com
- Phone: 01 460 4792