

CAREWORKS INSTRUCTIONS POSTMIGRRTION TO HEALTHIRL

Care works is an application separate to migration, and we don't have permissions to update it.

The below instructions are from the Care works Application team. Any further issues with it, please contact them.

Please the following is the process for Careworks.

PLEASE NOTE IF YOU ARE USING CAREWORKS VIA CITRIX

1. if your user name has changed during the migration process then:
2. Once you are migrated, you will need to Contact the Local Sys Admins
3. Request them to create your Careworks usernames to match your new HealthIrl user name
4. This will then connect your new HEALTHIRL Credentials Link to System Contacts

Your local Sys Admins can be viewed at:

<http://pndcsdwikiapp01.healthirl.net/dokuwiki/doku.php?id=incidents:community:schemes>