

HSE Online Payslips User Guide

Logging In

To 'Sign In' enter your 8 digit User ID and Password.

Your password will be supplied by email following successful registration. *If you are using webmail such as Gmail or Yahoo please remember to check the Spam/Junk folders as automated emails are often sent to these folders. Webmail account access may be blocked when being accessed from within the HSE network.*

The password is 4 characters in length. If you are copying from your email and pasting, it will often include an extra space at the end. If you see 5 dots when you paste into the password box, delete the last dot. If you are typing the password in please bear in mind that it is case sensitive; you will need to enter the password exactly as it appears on your Welcome mail, including any upper/lower case letters or numbers.

Sign- In →

Welcome to HSE Online Payslips
You can sign in and view your payslip using your User ID and your Password. The Sign in box is at the top right of this page.

- You need to register online before you use this site
- If you have not already registered for HSE Online Payslips you can do so here by clicking [REGISTER](#)
- Your User ID is printed on your paper payslip
- You will have received your password by email once registered.

You may have some questions about this service [See Frequently Asked Questions](#)
For further guidance on using this service [See User Documentation](#)
If you need help logging into this service [See Difficulties Logging in](#)

Contact Details

If you are unable to access the registration link or experience technical difficulties using this site please email the Online Payslip Support Department at HSEPay@Zellis.com, giving details of your issue and including your full name and User ID. Telephone support will be available on **01-2474202**, but priority will be given to the email support service.

If you are in Dublin, Wicklow or Kildare and you have any queries regarding the information on your payslip, please contact the Payroll Helpdesk on 01 881 7150.

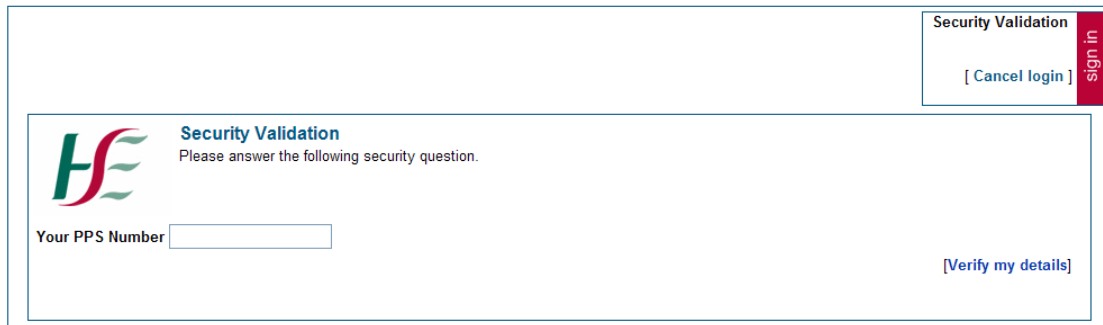
If you are in Galway, Mayo or Roscommon and you have queries regarding the information on your payslip please contact the Payroll Helpdesk on 091-775925 or your local payroll section.

If you are in Meath, Louth or Cavan or Monaghan contact 046-9251740. This dedicated Payroll Helpdesk number is available from 9 a.m. to 5 p.m. (Mon to Fri.).

If you are in Cork or Kerry, contact 021-4923659. This dedicated Payroll helpdesk telephone number is available from 9a.m. to 3 p.m. (Mon to Fri). You can also email payroll.south@hse.ie.

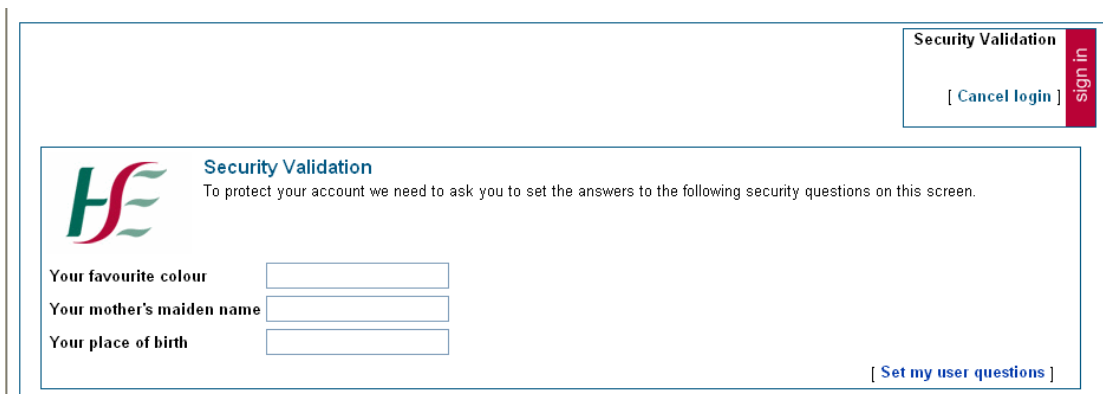
If you wish to change your email address for Online Payslips, please complete the appropriate sections of the change of Personal Details Form and forward to your local HR Department.

On initial login you will also be asked to provide your PPS Number as part of the security validation process. Click on [Verify my details] to continue.



The screenshot shows a web interface for security validation. In the top right corner, there is a box with the text "Security Validation" and a red vertical bar containing the text "sign in". Below this, there is a button labeled "[Cancel login]". The main content area features the HSE logo on the left, followed by the heading "Security Validation" and the instruction "Please answer the following security question." Below this, there is a label "Your PPS Number" followed by a text input field. In the bottom right corner of the main area, there is a button labeled "[Verify my details]".

You will then be asked to set the answers to three security validation questions. You will be asked to provide the answer to one of these questions on each subsequent login as well as when resetting your password




The screenshot shows a web interface for security validation. In the top right corner, there is a box with the text "Security Validation" and a red vertical bar containing the text "sign in". Below this, there is a button labeled "[Cancel login]". The main content area features the HSE logo on the left, followed by the heading "Security Validation" and the instruction "To protect your account we need to ask you to set the answers to the following security questions on this screen." Below this, there are three labels with corresponding text input fields: "Your favourite colour", "Your mother's maiden name", and "Your place of birth". In the bottom right corner of the main area, there is a button labeled "[Set my user questions]".

Click on [Set my user questions] to continue

Once your questions have been set you must change your password, the new password must be entered and confirmed. The screen contains the valid format instructions.

Security Validation
[\[Cancel login \]](#) sign in



Change your password

Please note that your password must comply with the following:
 Must be a minimum of 8 characters
 Must contain two of the following character types:

- Upper case characters (A through Z)
- Lower case characters (a through z)
- Numeric characters (0 through 9)

As this is the first time you have logged in, you must change your password to something other than the password you were allocated.
 Once completed you will then need to login using your new password in order to enter MyView.

Old Password

New Password


Repeat

[\[Submit \]](#)

Clicking on [Submit] will bring you to the next screen

The following message confirms that the password change is complete.

Security Validation
[\[Cancel login \]](#) sign in



Confirmation Message !


Password updated.

[\[continue \]](#)

View your Payslip

The HSE Online Payslips screen will appear.

Welcome One
[\[home \]](#) [\[view your details \]](#)
[\[change password \]](#) [\[update profile \]](#)
 GO TO: sign out



HSE Online Payslips

Please click [here](#) to view and print your payslips, P60s and PRD60s.

When you click on 'here' you are brought into the payslip selection screen.
 You can then select which payslip you wish to view by clicking on the payslip date.



HSE Online Payslips

Your payslips from your first pay date in September 2012 onwards are displayed below. When viewing your payslips you can choose to print by selecting the print button at the bottom right hand corner of the page.

Your P60s/PRD60s can be viewed under the heading Annual Documentation at the bottom of this page.

| Payslip Documentation | | | |
|-----------------------|--------------------|------------|-----------------|
| Period | Financial Tax year | Pay Date | Payslip Page(s) |
| 38 | 2012 | 06/09/2012 | 1 |

View Payslips for Page 1 All

| NAME | | GROUP PERSONAL NO. | | LOC | PAY DATE | PAY METHOD | | | |
|-------------------------|-----------|---------------------------|-------------|-----------------------|-------------------|------------------------|--------------------|---------------------|---------------|
| S&MPL | | STAFF NUR | | | 06/09/2012 | PAYPATH | | | |
| TAX TABLE | TAX BASIS | TAX CREDIT 1 WEEK/1 MONTH | SANN 1 | SANN 2 | GRADE | PRSI CODE | PRSI WEEKS TO DATE | EXPENDITURE CODE | PERIOD NUMBER |
| | 0 | 69.12 | 02 | 12 | 2135 | A1 | 36 | 038 | 38 |
| PAYMENTS VALUES | | | | | DEDUCTIONS VALUES | | | | |
| ITEM | T/N | HOURS | THIS PERIOD | TO DATE | ITEM | THIS PERIOD | TO DATE | | |
| SATURDAY | T | | 15.30 | 0.00 | TAX | 408.69 | 6,974.64 | | |
| UNSOC. HR | T | 6.00 | 20.42 | 0.00 | P.R.S.I. | 64.91 | 1,126.03 | | |
| SUNDAY | T | 9.00 | 183.76 | 0.00 | USC | 105.17 | 1,818.99 | | |
| NITE-DTY | T | 2.68 | 54.71 | 0.00 | PEN LEVY | 120.37 | 2,063.88 | | |
| LO/UN HR | T | 75.00 | 71.22 | 0.00 | PENSION | 89.74 | 1,622.01 | | |
| BASIC HR | T | 75.00 | 1,531.35 | 0.00 | | | | | |
| INTERIM | N | | 39,952.00 | 0.00 | | | | | |
| TAXABLE PAY THIS PERIOD | | NON TAX PAY THIS PERIOD | | GROSS PAY THIS PERIOD | | TOTAL DEDS THIS PERIOD | | NET PAY THIS PERIOD | |


| | | | | | | |
|-----------------------------|-----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|---------------------------|
| 1,666.65 | 0.00 | 1,876.76 | 788.88 | 0.00 | 0.00 | 1,087.88 |
| TAXABLE PAY YEAR TO DATE | NON TAX PAY YEAR TO DATE | GROSS PAY YEAR TO DATE | TAX CREDIT YEAR TO DATE | TAX CUT OFF YEAR TO DATE | PR.S.I.-ER YEAR TO DATE | PR.S.I.-ER THIS PERIOD |
| 29,036.96 | 0.00 | 32,722.85 | 1,237.90 | 17,583.83 | 3,295.82 | 188.81 |
| PREVIOUS EMPLOYER-PAY | PREVIOUS EMPLOYER-TAX | BASIC RATE | PPS. NUMBER | TAX CUT OFF THIS PERIOD | SERVICE DAYS | |
| 0.00 | 0.00 | 0.00 | ***** | 978.62 | T.P. | Y.T.D. |

BANK SORT CODE

BANK A/C No.

PRIVATE AND CONFIDENTIAL

SAMPLE EMPLOYEE SENIOR STAFF NUR
ADDRESS 1
ADDRESS 2
ADDRESS 3
ADDRESS 4


Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Page 1 of 1

[\[Back \]](#) | [\[Print \]](#)

Requesting a new password

Using the 'Forgotten Password' link

This link allows you to request a password reset in the event that you cannot remember your existing password.

The first step is to click on the 'forgotten password' link


User ID

Password

[\[forgotten password? \]](#)

sign in

This brings up the Forgotten Password page where you are prompted for your User ID and presented with one of your previously set security validation questions.

| | | |
|---|--|---------|
| User ID <input type="text"/> Password <input type="password"/> |  <p>Forgotten your password? Please note that employee number referred to below is your 8 digit User ID.</p> <p>Please enter your employee number: <input type="text"/></p> <p>Your mother's maiden name <input type="text"/></p> <p style="text-align: right;">[reset my account]</p> | sign in |
|---|--|---------|

Click on [reset my account] link.


The following screen is displayed if you have entered incorrect details:



Confirmation Message.!

You have entered incorrect details. Your account has not been reset and you will not receive an email with a temporary password. Please re-enter details by clicking on continue and selecting forgotten password. If you continue to experience problems requesting a password reset please email the Online Payslip Support Department at HSEPay@Zellis.com giving details of your issue and including your full name and your User ID. Telephone support will be available at 01-2474202 but priority will be given to the email support services.

If the correct details have been supplied the following confirmation page will be displayed:

| | |
|---|--|
|  | <p>Confirmation Message ! The details provided are correct. You will shortly be sent an email with a temporary password.</p> <p style="text-align: right;">[continue]</p> |
|---|--|

An email is generated and sent to your email account.

The email contains a temporary password and instructions for logging in:

From: <payslips@hse.ie>
Date: 13 November 2019 at 09:12:01 GMT
To: User@hse.ie
Subject: MyView Employee Self Service Forgotten Password

Dear User name,

Your password has been reset. In order to access this service you will need your User ID and Password.

Your User ID is 123456
Your initial password is Gh74

As an initial security validation when you first login you will be asked your PPS Number. You will then be asked to create a number of additional security questions and to change your password. One of these additional security questions will be presented on each subsequent login.

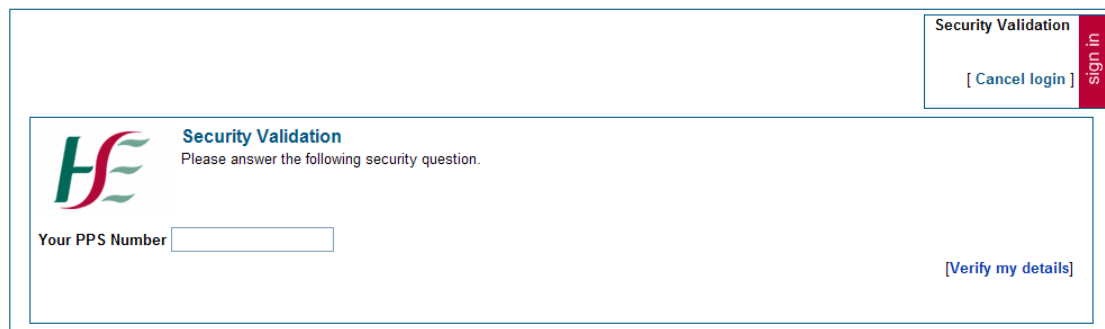
To login now and view your payslips online please click on the following link.
<https://onlinepayslipsrl.hse.ie/live/Portal/>

Please do not reply to this email. Replies to this email will not be responded to or read. If you have any questions please visit the FAQs section on our website.

Kind Regards
System Administrator

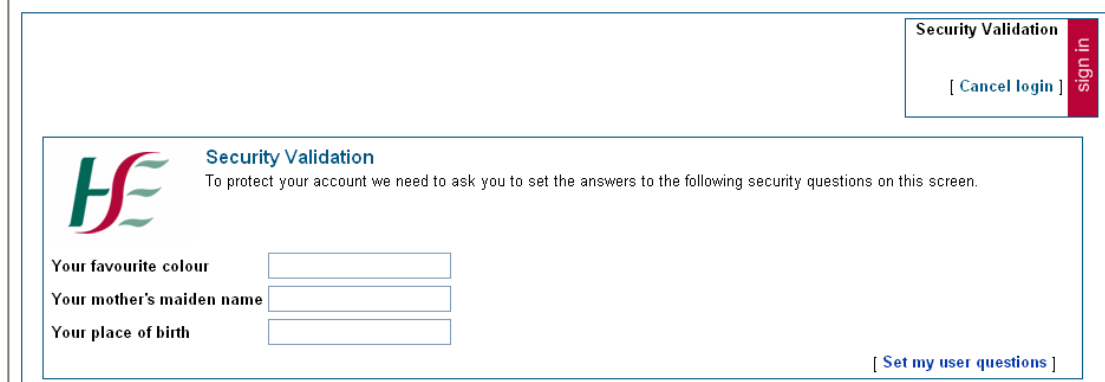
You can then log in using the temporary password

On successful login you will be asked for your PPS number. Click on [Verify my details] to continue



The screenshot shows a web page titled "Security Validation" with the HSE logo. The main heading is "Security Validation" and the instruction is "Please answer the following security question." Below this, there is a label "Your PPS Number" followed by a text input field. In the bottom right corner of the main content area, there is a blue link "[Verify my details]". In the top right corner, there is a box containing the text "Security Validation", a blue link "[Cancel login]", and a red vertical button labeled "sign in".

You will then be asked to set the answers to your security validation questions. On subsequent logins one of these questions will be asked and the answer must match the answer provided here




The screenshot shows a web page titled "Security Validation" with the HSE logo. The main heading is "Security Validation" and the instruction is "To protect your account we need to ask you to set the answers to the following security questions on this screen." Below this, there are three labels with corresponding text input fields: "Your favourite colour", "Your mother's maiden name", and "Your place of birth". In the bottom right corner of the main content area, there is a blue link "[Set my user questions]". In the top right corner, there is a box containing the text "Security Validation", a blue link "[Cancel login]", and a red vertical button labeled "sign in".

Click on [Set my user questions] to continue

Once these questions have been set you must change your password by entering your old password, followed by your new password which you must then confirm. The screen contains the valid format instructions.

Security Validation
[Cancel login] sign in



Change your password

Please note that your password must comply with the following:
Must be a minimum of 8 characters
Must contain two of the following character types:

- Upper case characters (A through Z)
- Lower case characters (a through z)
- Numeric characters (0 through 9)

As this is the first time you have logged in, you must change your password to something other than the password you were allocated.
Once completed you will then need to login using your new password in order to enter MyView.

Old Password

New Password


Repeat

[Submit]

Clicking on [Submit] will bring you to the next screen

The following message confirms that the password change is complete.

Security Validation
[Cancel login] sign in




Confirmation Message !

Password updated.

[continue]

The HSE Online Payslips screen will appear.

Welcome One
[home] [view your details]
[change password] [update profile]
GO TO: Home
sign out



HSE Online Payslips

Please click [here](#) to view and print your payslips, P60s and PRD60s.

Printing


| | | | | | | |
|-----------------------------|-----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|---------------------------|
| 1,666.65 | 0.00 | 1,876.76 | 788.88 | 0.00 | 0.00 | 1,087.88 |
| TAXABLE PAY YEAR TO DATE | NON TAX PAY YEAR TO DATE | GROSS PAY YEAR TO DATE | TAX CREDIT YEAR TO DATE | TAX CUT OFF YEAR TO DATE | PR.S.I.-ER YEAR TO DATE | PR.S.I.-ER THIS PERIOD |
| 29,036.96 | 0.00 | 32,722.85 | 1,237.90 | 17,583.83 | 3,295.82 | 188.81 |
| PREVIOUS EMPLOYER-PAY | PREVIOUS EMPLOYER-TAX | BASIC RATE | PPS. NUMBER | TAX CUT OFF THIS PERIOD | SERVICE DAYS | |
| 0.00 | 0.00 | 0.00 | 1111111N | 978.62 | T.P. | Y.T.D. |

BANK SORT CODE

BANK A/C No.

PRIVATE AND CONFIDENTIAL

SAMPLE EMPLOYEE SENIOR STAFF NUR
 ADDRESS 1
 ADDRESS 2
 ADDRESS 3
 ADDRESS 4


 Feidhmeannacht na Seirbhíse Sláinte
 Health Service Executive

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[Back] [**Print**]

Payslips can be printed by selecting print at the bottom right hand corner of the payslip

Can I remove the header and footer that outputs when I print my online payslip?

Yes this output can be adjusted via your browser by clicking on File and selecting Page Setup. You can then turn off the footer and header options.

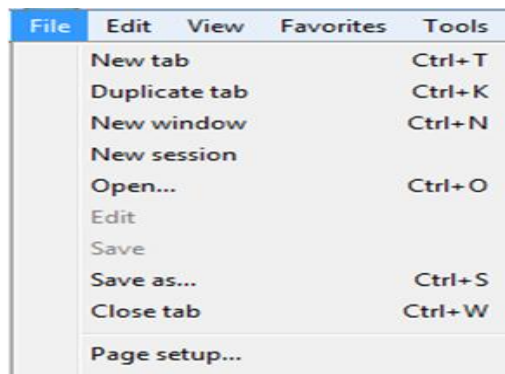
Supported Internet Browsers for printing: Internet Explorer V7, V8, V9, Mozilla Firefox V3.5x, V3.6x, V6

Internet Browser not supported for printing: Google Chrome

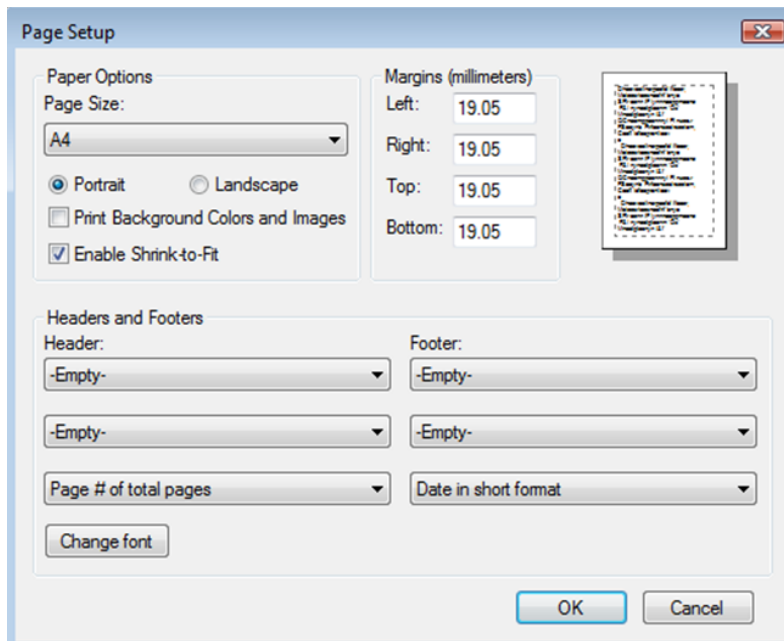
Recommended settings for printing:

Internet Explorer

1. Open Internet Explorer
2. Click on the File option and then on Page Setup.

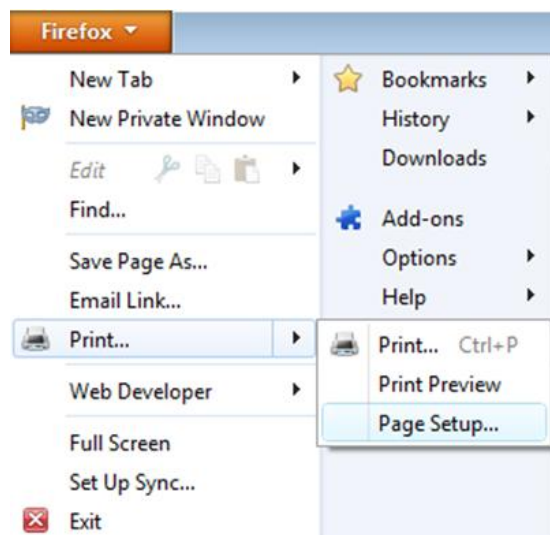


3. Ensure the following options are selected: Portrait, Enable Shrink to Fit



Mozilla/Firefox

1. Open Firefox:
2. Click on the Firefox option on the top left of the browser window.
3. Click on Print, Page Setup

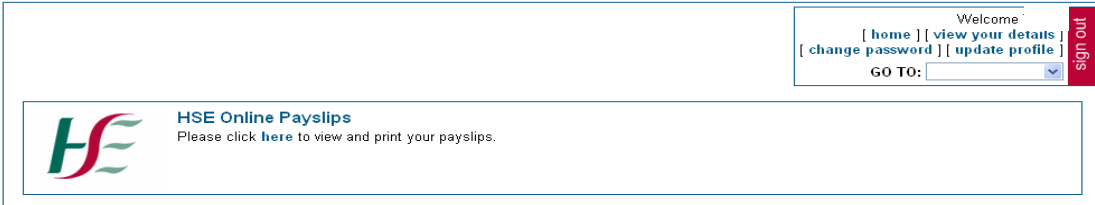


4. Ensure the following options are selected:

Portrait, Shrink to fit Page Width (the print size can be reduced further if required by deselecting Shrink to Fit and entering a percentage in the Scale box e.g. 80)

Other Links

Home – Clicking on the ‘Home’ link the following screen appears



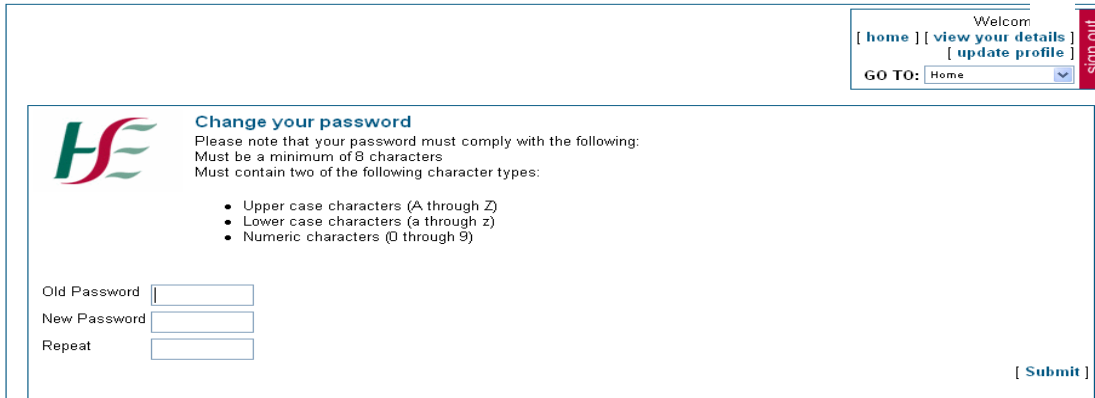
The screenshot shows the 'Home' page of the HSE Online Payslips system. At the top right, there is a 'Welcome' message with navigation links: [home], [view your details], [change password], and [update profile]. Below these links is a 'GO TO:' dropdown menu and a 'sign out' button. The main content area features the HSE logo and the text 'HSE Online Payslips' with a link to 'view and print your payslips'.

View your details – Clicking on the ‘View your details’ link the following screen appears



The screenshot shows the 'View your details' page. It has a 'Personal Details' tab. The details listed are: Employee Number (blurred), Forenames (TESTER), Surname (SEVEN), E-mail Address (blurred), and Pay Group (blurred). A '[Close]' button is located at the bottom right of the details box.

Change Password – Clicking on the ‘change password’ link allows you to change your password




The screenshot shows the 'Change your password' page. It features the HSE logo and the title 'Change your password'. Below the title, there are instructions: 'Please note that your password must comply with the following: Must be a minimum of 8 characters. Must contain two of the following character types:'. A bulleted list specifies: Upper case characters (A through Z), Lower case characters (a through z), and Numeric characters (0 through 9). There are three input fields: 'Old Password', 'New Password', and 'Repeat'. A '[Submit]' button is at the bottom right. The top right navigation bar is identical to the Home page, but the 'GO TO:' dropdown is set to 'Home'.

Update Profile – Clicking on the ‘update profile’ link allows you to reset the answers to your security validation questions

Welcome User
[\[home \]](#) [\[view your details \]](#)
[\[change password \]](#)
GO TO: ▼

[sign out](#)



Security Validation

To protect your account we need to ask you to set the answers to the following security questions on this screen.

Your favourite colour

Your mother's maiden name

Your place of birth

[\[Set my user questions \]](#) [\[Cancel \]](#)

Need further help?

If you are still experiencing problems logging in, please email the Online Payslip Support Department at HSEPay@Zellis.com, giving details of your issue and including your full name and User ID. Telephone support will be available on 01-2474202 but priority will be given to the email support service.