NATIONAL OPEN DISCLOSURE PROGRAMME

Hi, I am Sandra Broderick, Regional Executive Officer for HSE Midwest



My role is to:

- **Provide leadership** - set a clear tone of openness and accountability, ensuring that honest, timely communication is a core expectation across all services in the Midwest.
- **Foster safe cultures** - create conditions where staff feel supported to speak up, disclose incidents and participate in learning without fear or blame.
- **Embed patient partnership –** ensure patients and families are treated as partners and their voices shape services and improvement. Importantly, when harm occurs, they experience open disclosure and can contribute meaningfully to the incident review.

Find out more about Open Disclosure at https://www2.healthservice.hse.ie/organisation/qps-incident-management/open-disclosure/