NATIONAL OPEN DISCLOSURE PROGRAMME

Hi, I am Sara Long, Regional Executive Officer for HSE Dublin and North East



As Regional Executive Officer for Dublin and North East, I am committed to:

- ***Leading a culture of openness and accountability**, where honest, timely and compassionate communication is an expectation across all our services in Dublin and North East.*
- ***Supporting a safe and learning-focused environment**, where our staff feel empowered to speak up, report incidents and participate in improvement without fear of blame.*
- ***Championing patient and family partnership**, ensuring that the voices and experiences of patients, service users and families help shape our services and inform how we learn and improve.*
- ***Promoting open disclosure**, so that when things go wrong in our region, patients, service users and families are treated with respect, informed in a timely and compassionate manner, and supported to participate meaningfully in the review process.*

Find out more about Open Disclosure at https://www2.healthservice.hse.ie/organisation/qps-incident-management/open-disclosure/