



A community of quality and patient safety improvers

Tuesday, 9 April at 1pm to 2pm

To register
scan below



[Click here](#)

The Person-Centred Lean Six Sigma Model

*Facilitating Positive Patient and Staff Experiences
of Care and Improving Patient Outcomes*



Dr Seán Paul Teeling

Lecturer and practitioner in process improvement at
UCD Health Systems

Dr Seán Paul Teeling is a lecturer and practitioner in process improvement at UCD Health Systems, with research and teaching grounded in systems thinking. His work emphasises the real-world application and implications for professional

practice of concepts including Lean, Six Sigma, person-centred cultures and collaborative practice.

Seán Paul holds teaching excellence awards at both College and University level and is a UCD Fellow in Teaching and Academic Development.

Host



Juanita Guidera,
Programme Manager - Staff Engagement for Quality with the National Quality and Patient Safety Directorate.

What is the session about?

- explore how to move away from a checklist and tools based approach to improvement
- gain insight into the differences between Lean Six Sigma methodologies and person-centred approaches to care
- learn how to develop meaningful metrics that move away from a narrow range of volume-based metrics, which are not necessarily facilitators of person-centredness

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks.

[@NationalQPS](#) [@QPSTalkTime](#) Kris.kavanagh@hse.ie



An Stúirthóireacht um Ardchaighdeán
agus Sábháilteacht Othar
Ollig an Phríomholligh Clíneolaí

National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer