



A community of quality and patient safety improvers

Tuesday, 28 May | 1pm to 2pm

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Building a Just Culture

What will we explore in this session?

- hear what a just culture is and the factors that influence it
- get an update on the patient safety act
- gain an insight into the resources that can guide staff to promote a just culture
- learn about just culture during a crisis



Prof Noirin Russell

Clinical Director Irish cervical screening programme

Noirin's clinical and research interests include cervical screening, quality assurance, risk assessment in healthcare provision, patient safety and staff engagement. She is interested in patient-focussed communication and supporting staff to support patients after adverse healthcare events. Noirin is committed to encouraging a society-wide discussion of harm in healthcare.



Lorraine Schwanberg

Assistant National Director Incident Management, NQPSD

Lorraine leads out on the Incident Management arm of the National Quality and Patient Safety Directorate (NQPSD) in the HSE which includes Incident Management, Open Disclosure and the National Incident Management System (NIMS). Lorraine has worked in leadership roles in incident management, quality, risk and patient safety for many years, predominantly in the NHS before joining the HSE as AND QPSIM at the end of 2021. Lorraine also enjoyed a career as a paediatric and general nurse in Ireland where she developed an interest in patient safety which remains her passion.

Co-hosts



Dr John Fitzsimons, Clinical Director with the National Quality and Patient Safety Directorate and Consultant Paediatrician at Children's Health Ireland at Temple Street.



Juanita Guidera, Programme Manager - Staff Engagement for Quality with the National Quality and Patient Safety Directorate.

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks.

[@NationalQPS](#) [@QPSTalkTime](#) Kris.Kavanagh@hse.ie



An Stúirthóireacht um Ardchaighdeán
agus Sábháilteacht Othar
Ollig an Párlaimintíocháil Cliniciúil

National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer