



HSE ONLINE PAYSLEIPS USER GUIDE V0.2

1.1 TABLE OF CONTENTS

HSE ONLINE PAYSLEIPS USER GUIDE V0.2.....	1
1.1 TABLE OF CONTENTS.....	1
1.2 LOGGING ON: INITIAL LOGON.....	2
1.2.1 INITIATING REGISTRATION PROCESS.....	2
1.2.2 COMPLETING REGISTRATION PROCESS.....	5
1.3 LOGGING ON: SUBSEQUENT LOGONS.....	6
1.3.1 LOGGING IN TO ONLINE PAYSLEIPS WEBSITE	6
1.3.2 VIEWING YOUR ONLINE PAYSLEIPS.....	7
1.4 CHANGING YOUR PASSWORD	9
1.5 FORGOTTEN PASSWORD.....	10
1.6 AMENDING SECURITY QUESTIONS AND ANSWERS	11
1.7 CHANGING YOUR E-MAIL ADDRESS	13
1.8 LOGGING OFF THE ONLINE PAYSLEIPS WEBSITE.....	15

1.2 LOGGING ON: INITIAL LOGON

1.2.1 INITIATING REGISTRATION PROCESS

You can log on from home or work using your PC, laptop, tablet or smart phone and you will need to log onto www.hse.ie/onlinepayslips to register.

If you are using your work PC and your Internet Browser is IE8 you will be able to access the online payslips by clicking on the icon called Online Payslips which has been added to your desktop. If your browser is IE9 or higher you can use your usual Internet icon to access the Intranet and use the Online Payslips tab on the right hand side of the home screen to enter the online payslip portal.

The first time you logon to the Online Payslips Portal, you will need to register for an account.

This is done through the “Register for an account” option on the login page



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Password

[Register for an account](#)
[Forgot password or security question](#)

Upon clicking this link, you will be prompted for the following details:

- PPSN
- Employee Number
- Registration PIN Id (Note: Your Registration PIN number should be present on your latest payslip)

These details should be entered on the following screen:

Registration ✕

To register complete this simple form; you will require your private token, email address and some unique personal information to help identify yourself. On successful registration an email will be sent to your registered email address containing important activation information.

PPSN

Employee Number

Pin Number

[← Previous Step](#) [Next Step →](#)

Once the required credentials have been entered and validated you will be prompted to enter a valid email address:

Registration ✕

To register complete this simple form; you will require your private token, email address and some unique personal information to help identify yourself. On successful registration an email will be sent to your registered email address containing important activation information.

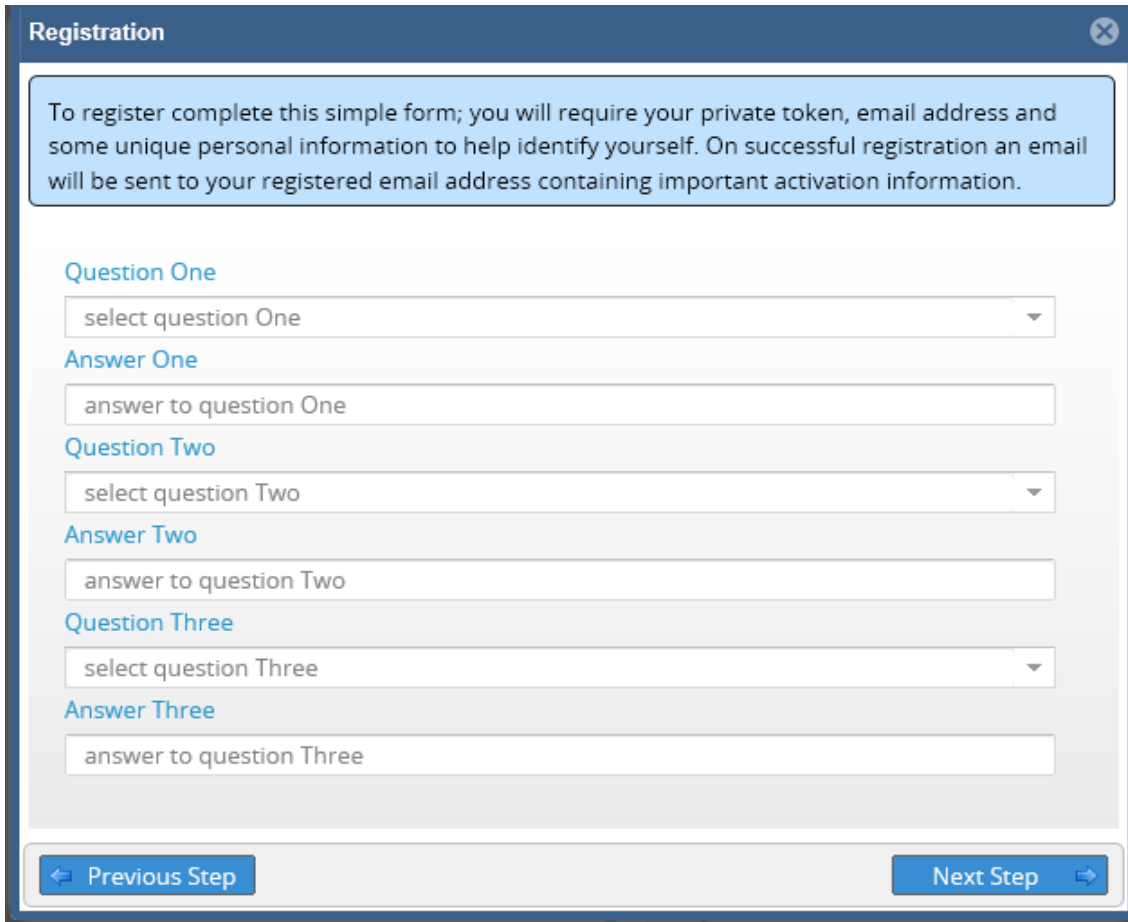
Email

Confirm Email

[← Previous Step](#) [Next Step →](#)

Once this email address has been entered and verified you should click on the “Next Step” Button to continue.

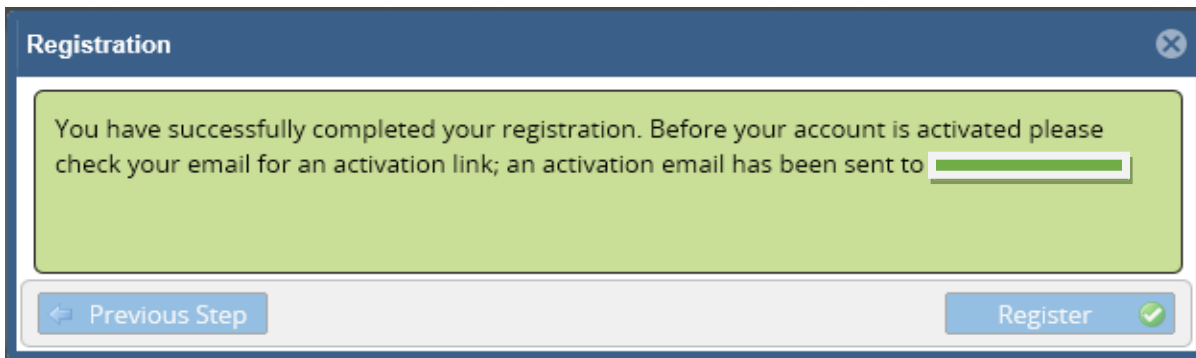
Complete the security questions.



The image shows a 'Registration' window with a blue header and a close button. A light blue box at the top contains the text: 'To register complete this simple form; you will require your private token, email address and some unique personal information to help identify yourself. On successful registration an email will be sent to your registered email address containing important activation information.' Below this, there are three sets of questions and answers. Each set consists of a question dropdown menu and an answer text input field. The questions are labeled 'Question One', 'Question Two', and 'Question Three'. The answers are labeled 'Answer One', 'Answer Two', and 'Answer Three'. At the bottom of the window, there are two buttons: 'Previous Step' on the left and 'Next Step' on the right.

Once you have completed this section click on the "Next Step" Button to continue.

A message should display indicating you have successfully registered.

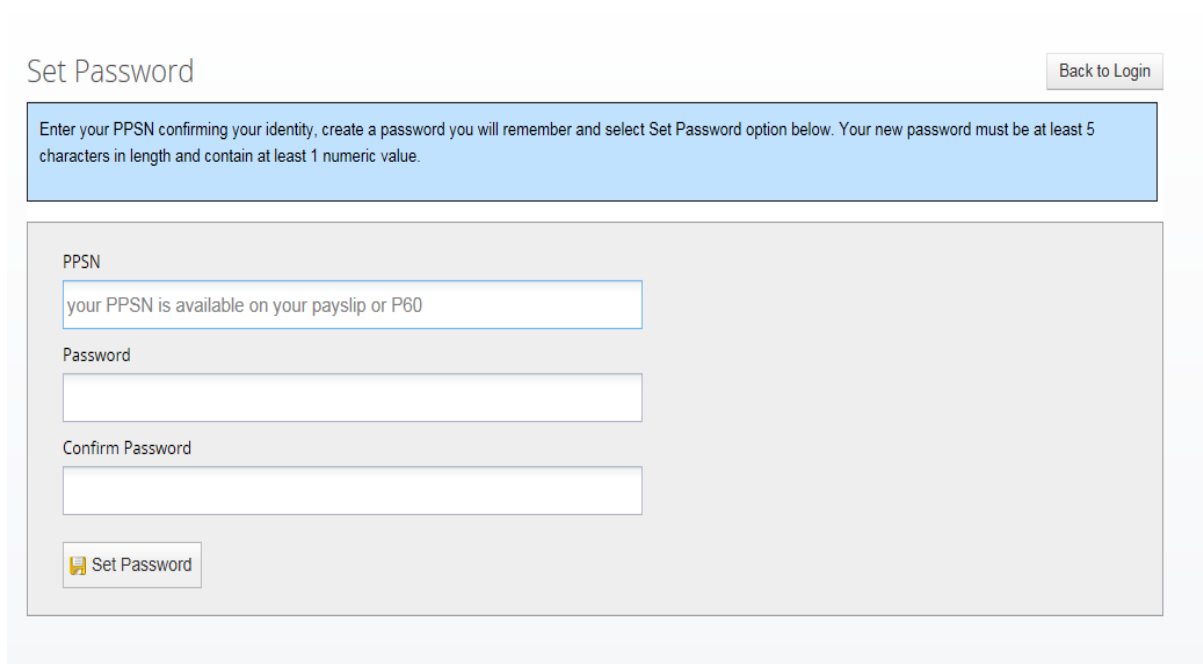


The image shows the 'Registration' window after successful completion. The header and close button are still present. A large green box contains the message: 'You have successfully completed your registration. Before your account is activated please check your email for an activation link; an activation email has been sent to [redacted]'. At the bottom, the 'Previous Step' button is still on the left, but the 'Next Step' button has been replaced by a 'Register' button with a green checkmark icon.

1.2.2 COMPLETING REGISTRATION PROCESS

An email should be sent to the email address you had registered. This email will contain a link that will allow you to complete the registration process. If you are using a personal e-mail address the activation e-mail may be located in your Spam folder.

Click on the link within the email or copy and paste the link within it into your browser and this will bring you to a screen which will allow you to finalise your activation.



The screenshot shows a web form titled "Set Password". In the top right corner, there is a button labeled "Back to Login". Below the title, a blue-bordered box contains the following text: "Enter your PPSN confirming your identity, create a password you will remember and select Set Password option below. Your new password must be at least 5 characters in length and contain at least 1 numeric value." The main form area contains three input fields: "PPSN" with a placeholder "your PPSN is available on your payslip or P60", "Password", and "Confirm Password". At the bottom left of the form is a button with a key icon and the text "Set Password".

Once you have entered your PPSN and password details correctly here, you will be able to logon to the Online Payslips website.

1.3 LOGGING ON: SUBSEQUENT LOGONS

1.3.1 LOGGING IN TO ONLINE PAYSIPS WEBSITE

Once you have successfully registered to access the Online Payslips website, you can logon to view your online payslips, using your Employee No as your username, and the password which you would have entered during the registration process.

The image shows the login page for the Health Service Executive (HSE) Online Payslips website. At the top is the HSE logo, which consists of a green 'H' and a red 'E' with green leaves. Below the logo, the text reads "Feidhmeannacht na Seirbhíse Sláinte" and "Health Service Executive". There are two input fields: "User ID" and "Password". To the right of the "Password" field is a "Sign In" button. Below the input fields, there are two links: "Register for an account" and "Forgot password or security question".

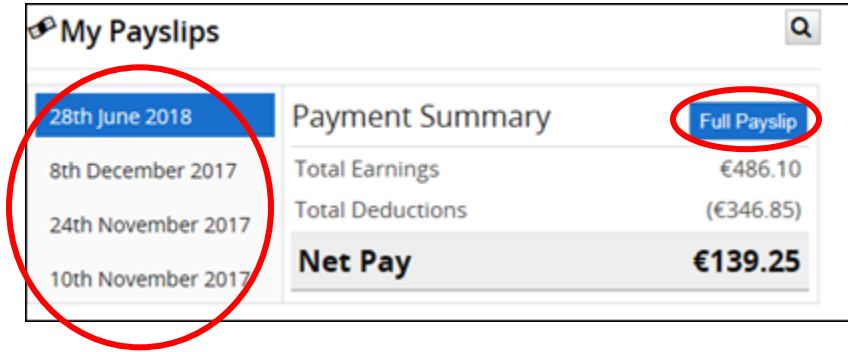
Once logged in, you will be redirected to the self service home page:


The image shows the self-service home page for an employee. At the top left is a profile picture placeholder. To its right is a box containing the "Name of Employee" and "Default Job Title, Default Department". Below this is a navigation bar with a "test" user name and a "My Payslips" section. The "My Payslips" section has a search icon and a list of dates: "28th June 2018", "8th December 2017", "24th November 2017", and "10th November 2017". The "28th June 2018" date is selected. To the right of the date list is a "Payment Summary" table with a "Full Payslip" link. The table shows "Total Earnings" of €486.10, "Total Deductions" of (€346.85), and "Net Pay" of €139.25.

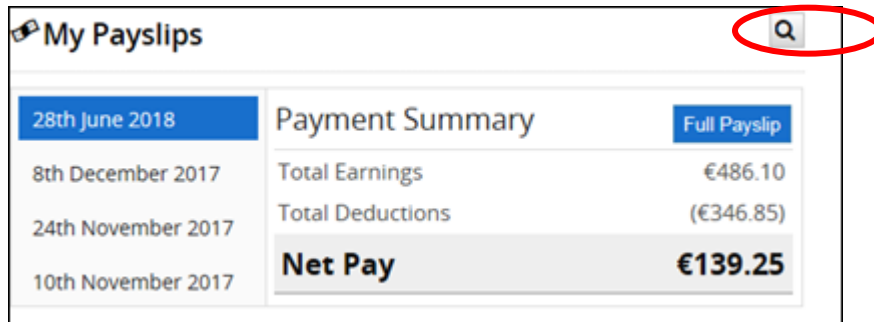
Date	Payment Summary	Full Payslip
28th June 2018	Total Earnings	€486.10
8th December 2017	Total Deductions	(€346.85)
24th November 2017	Net Pay	€139.25
10th November 2017		

1.3.2 VIEWING YOUR ONLINE PAYSLIPS


Your 4 most recent payslips are available by clicking on the relevant date / payslip on the left hand side of the Recent Payslips section of the screen:



Historic payslips can also be viewed by clicking on the 'Search'  button within the Recent Payslips section.



This will display previous payslips available on the system, click on the payslip you wish to view by clicking on 

My Pay History					
Date Paid	Week No	Pay Method	Bank Details	Net Pay	
24th June 2018	201826	Paypath	IPBSIE2DXXX BIC	€2,393.34	



Payslip Details		Scale		Address	
Date: Oct 04, 2012 Period: 201240		Description: Staff Nurse Point: 13 Rate Current: 43,800.00		Mrs Joe Bloggs [Redacted] [Redacted] [Redacted] [Redacted] [Redacted] Cost Centre: 422127	

Gross Earnings			Deductions		
Description	Hours	Value	Description	This Period	Year-to-date
Basic Pay (Hours)	46.00	1,029.69	P.A.Y.E.	97.31	2,061.01
Sunday Premium	11.50	257.42	P.R.S.I. Ee	44.93	925.96
Night Duty Premium	1.00	5.60	Usc	70.20	1,452.07
Unsocial Hours Premium	5.00	18.65	Pension Levy	70.41	1,476.80
Nursing Allowance		65.78	Superannuation	157.26	3,190.07
Total Pay		1,377.14	Total Deductions	440.13	9,105.91
Gross Pay For PAYE		1,149.45	Net Pay		937.01

Details		Cumulatives (Year-to-date)	
Pay Group	203	Gross Earnings	28,229.60
Personnel No.	[Redacted]	Pre-Tax Deductions	4,666.67
PPS No.	[Redacted]	Taxable Pay	23,562.73
Annual Cut Off	33,502.00	Cut Off	25,770.77
Annual Tax Credit	3,447.00	Tax Credit	2,651.54
Cut Off (Period)	1,268.54	Tax	2,061.01
Tax Credit (Period)	132.58	Employee PRSI	925.96
PRSI Class	A1	Employer PRSI	2,875.94
PRSI Weeks	2	PRSI Weeks-to-date	40
Tax Basis	Cumulative		
Emergency Tax Periods	0		

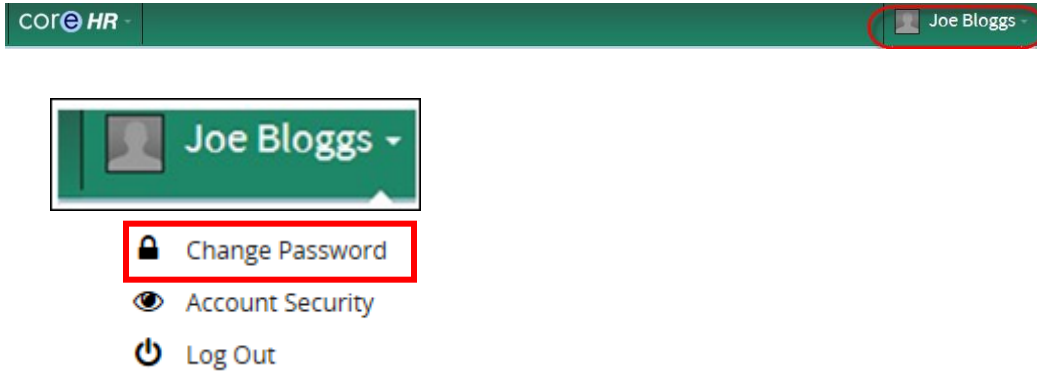
Message
There is no historic message stored for this payslip.

Print Payslip

Pressing the 'Print Payslip' button on this screen will allow you to print the payslip

1.4 CHANGING YOUR PASSWORD

If you wish to change your password, this can be done through a menu option which exists under your name, on the top right hand corner of the screen once logged on:



Click on Change Password and this will allow you to change your password at any time once you are logged in to the website.

The image shows a screenshot of the 'Change Password' form. The form has a title 'Change Password' and a subtitle 'Change Password'. Below the title, there are two instructional messages: 'Please enter your old password, new password and then confirm your new password, please take note of the password policy note below' and 'Your New Password must be at least 5 characters in length and contain at least 1 numeric value'. The form contains three input fields: 'Current Password', 'New Password', and 'Confirm Password'. Below the input fields, there is a blue button labeled 'Apply Change' with a small icon of a person and a checkmark.

Click on the 'Apply Change' button once you have your new password details entered, to confirm your change of password.

1.5 FORGOTTEN PASSWORD

If you have forgotten your password, a “Forgotten Password” facility exists on the HSE Self Service Login page which will allow you to reset your password. This facility can be accessed by clicking on the following link:



Once you select this link, you will be prompted to enter your username (employee number).



An email will then be sent to the email address that is registered on the system for your username. This email will contain a link that will allow you to reset your password:

1.6 AMENDING SECURITY QUESTIONS AND ANSWERS

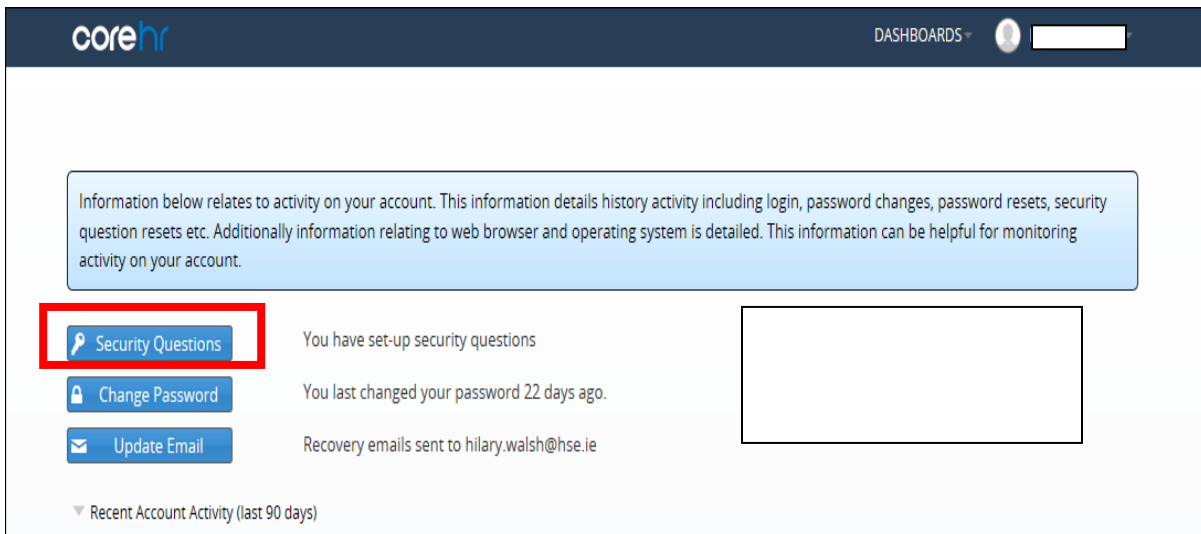
If you wish to change your security questions and/or answers, this can be done through a menu option which exists under your name, on the top right hand corner of the screen once logged on:



Make your selection from drop down menu beside your name(click on Account Security):



Select the tab to update your security questions: **Security Questions**



Security Questions:

Enter your password, select each of the 3 questions of your choice and input your answers. Save.

Password

Question One

Answer One

Question Two

Answer Two

Question Three

Answer Three

You will receive an e-mail confirmation as follows:

The security questions for your Coreportal Account were recently changed. If you made this change, you don't need to do anything more. If you didn't change your security questions, your account might have been compromised, you should inform your system administrator. You should also initiate a password and security question reset.

Sincerely, The Coreportal Support Team.

1.7 CHANGING YOUR E-MAIL ADDRESS

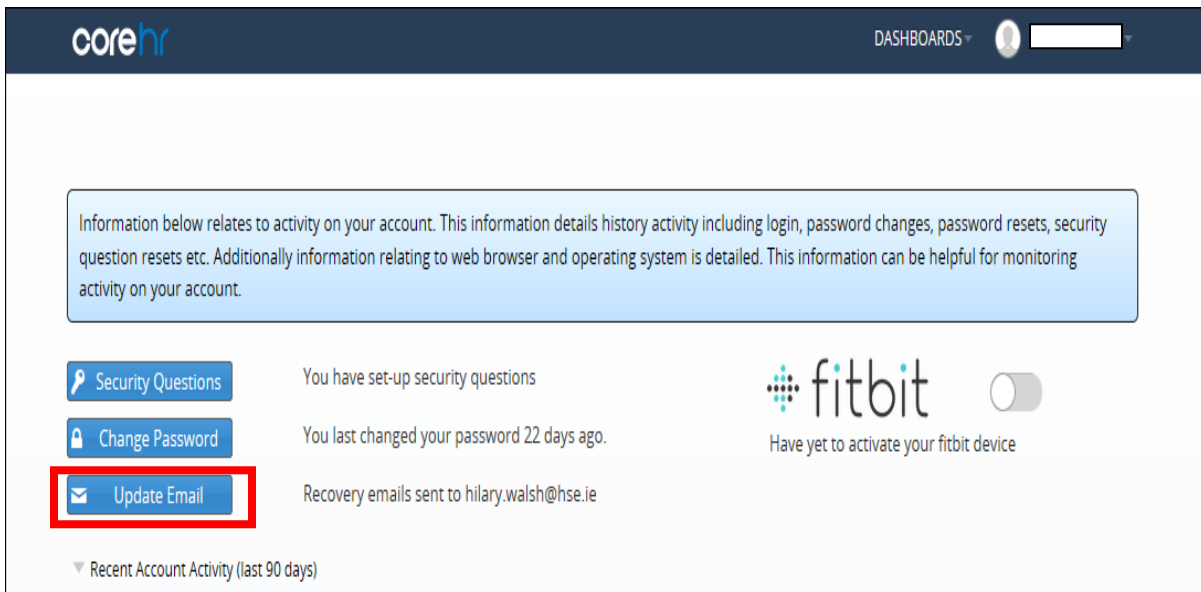
If you wish to change your e-mail address, this can be done through a menu option which exists under your name, on the top right hand corner of the screen once logged on:



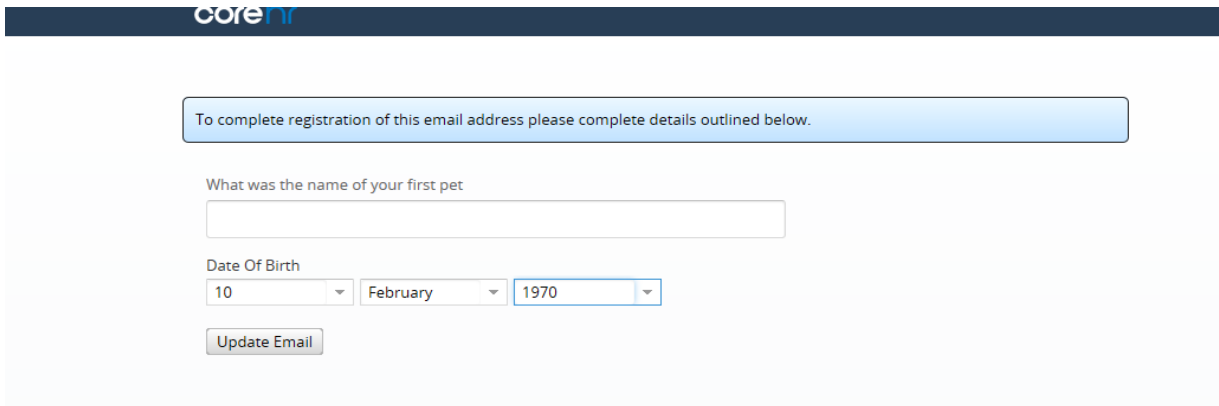
Make your selection from drop down menu beside your name(click on Account Security):



Select the tab to change your e-mail address: **Update Email**



Answer the security question and enter your date of birth:



To complete registration of this email address please complete details outlined below.

What was the name of your first pet

Date Of Birth

10 February 1970

Update Email

You will receive an e-mail confirmation as follows with a link specific to you, similar to the one below:

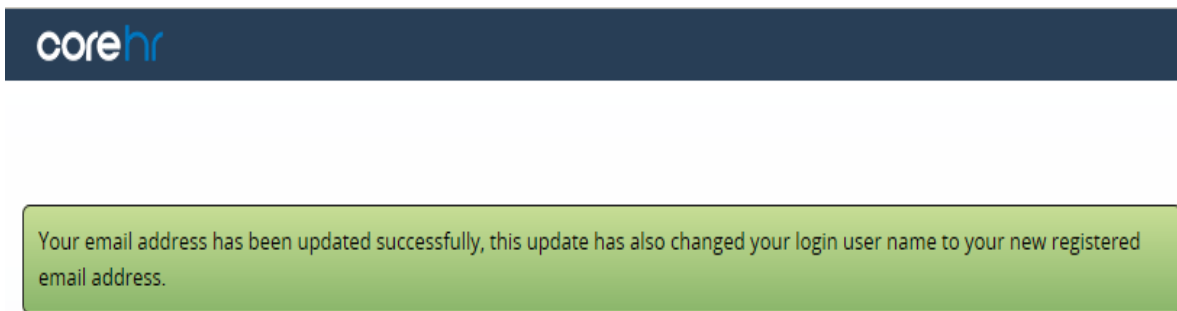
This email address was recently used for a Coreportal account. As part of validation, this email address must be validated. To validate your email address click link below:

https://selfservice.hse.ie/pls/coreportal_live/cp_registration.activate?p=3de975e1a89056a70917b7b3ddd4e4daff235f1da610436e096c86a5376f6c&l=en&action=emailupdate

If clicking the link above does not work, please copy and paste the URL in a new browser window instead. If you have received this mail in error, it is likely that another user entered your email address by mistake while trying to update their email address. If you did not initiate the request, you do not need to take any further action and can safely disregard this email.

Sincerely, The Coreportal Support Team. Note This email address cannot accept replies.

Click on the link and you will receive the following message:



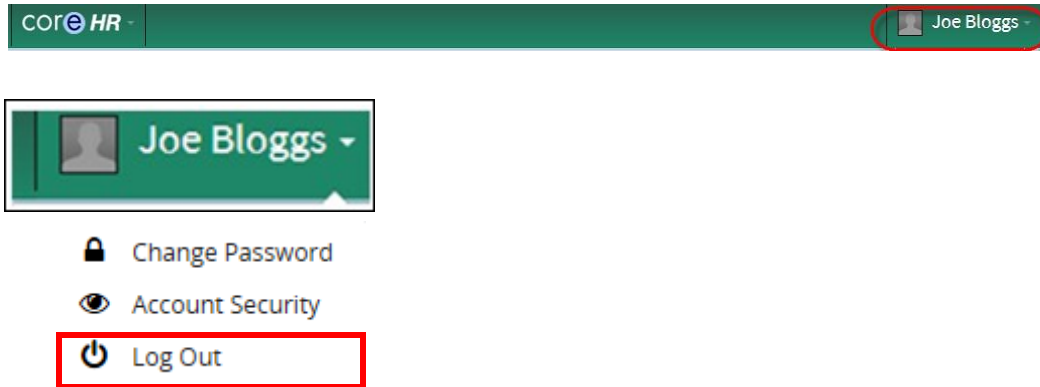
corehr

Your email address has been updated successfully, this update has also changed your login user name to your new registered email address.

Important: your User Name now changes from your Employee Number to your registered e-mail address for all future logins.

1.8 LOGGING OFF THE ONLINE PAYSPLIPS WEBSITE

To log off the Online Payslips website, please use the Log Off option available from the Menu under your name on the top right hand corner of the Screen.



This will log you out, and return you to the Self Service login page.

For queries please contact HBS South East Payroll Department
by e-mail: payroll.southeast@hse.ie
or
by phone: 056 7784268.

