

# Spotlight Series

Issue 001/2024

## HIQA's Learning Hub

### Introduction

The Patient Safety Together Spotlight Series highlights different patient safety initiatives, examples of local shared learning or patient safety content that may impact the wider healthcare audience in Ireland.

In this instalment we shine a spotlight on the Health Information and Quality Authority's (HIQA) Learning Hub. HIQA's Learning Hub provides online learning courses for people working in health and social care services. Those who are not eligible to register on HSEland, the HSE's online learning and development platform, can complete courses on HIQA's Learning Hub.

The Learning Hub also provides links to national standards, guidance, educational videos, and decision-making flow charts for front-line staff. The resources are designed to help users understand national standards and put them into practice.

### About HIQA



HIQA develops national standards for health and social care services to make sure that people using these services receive the best possible care and support. They also develop support materials, such as online learning courses, to support staff- working in health and social care services to understand and implement national standards in their day-to-day work. These courses are also beneficial to health and social care students. Each course has a mix of content, with videos, scenarios, quizzes and knowledge tests, and links to additional resources to extend learning. To date these courses have been completed over 250,000 times.

### What courses are available?

#### Adult safeguarding

This course, developed in partnership with the Mental Health Commission, introduces the national standards for adult safeguarding, and provides examples of how the principles underpinning the standards might look in practice.



Please note: The completion of the HIQA Adult Safeguarding Course does not negate the responsibility on staff to complete the HSE Adult Safeguarding programme a minimum of every three years.



## Applying a human rights-based approach in health and social care

This course builds on HIQA's Guidance on a Human Rights-based Approach in Health and Social Care Services. There are four modules which support learners to put important elements of a human rights-based approach into practice.



## Infection prevention and control

This course introduces the national standards for infection prevention and control in community services, and shows practical ways of applying the standards.



## Information Management – Data Quality

This course aims to improve knowledge and skills in the area of data quality in health and social care services and organisations.



## The fundamentals of Advocacy

The course aims to enhance understanding of advocacy and enable staff to better support people to advocate for themselves and to access advocacy services.



## How can you access these courses?

If you work in a health or social care service, or are studying in an Irish university or college, you can take the course on HSEland.ie, the HSE's online learning and development platform. Certificates of completion will be provided.

If you are not eligible to register on HSEland, you can complete the course on HIQA's Learning Hub on [www.hiqa.ie](http://www.hiqa.ie)

## How can I get further information?



You can contact HIQA at [standards@hiqa.ie](mailto:standards@hiqa.ie) or phone 01 8147400



The Spotlight Series is available on the *Patient Safety Together* website [www.hse.ie/pst](http://www.hse.ie/pst)

If you would like to discuss a potential Spotlight Series instalment please contact [patientsafetytogether@hse.ie](mailto:patientsafetytogether@hse.ie)

